

**OFFICE OF THE SPECIAL COMMISSIONER OF POLICE,**  
**WELFARE & ESTATE OVERSIGHT,**  
**OLD POLICE LINES, 5 RAJPUR ROAD, DELHI-54.**

No. 3017-56/P.Sec/Spl. CP/Welfare & EO, Delhi, dated 14/07/2017

To

All District/Units DCsP  
Delhi/New Delhi.

Subject:- Welfare-grievances redressal-MACP delays.

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It has been observed that personnel attending monthly Sampark Sabhas held by DCsP often mention about delays in sanction of MACP benefit to them.

An analysis of these cases shows that implementation of MACP Scheme often gets unduly delayed for one or more of the following reasons:-

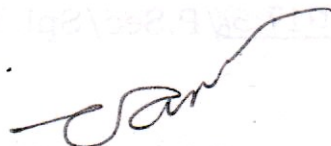
1. Non-completion of ACRs for the relevant period.
2. Delayed receipt of vigilance clearance certificate.
3. Non-receipt of Service Books of transferred personnel by receiving unit from the previous one.

It is also sometimes due to failure of office staff in initiating preparatory action in advance for completion of record for screening eligible cases by the DPC.

If only there is a proper and effective monitoring mechanism for constant follow up action on the in line with the prescribed check lists many of these complaints would not have arisen.

In the light of above, you are directed to review the status in regard to grant of MACP benefit to the eligible personnel and take urgent action for their clearance. Further, a proactive stance is needed for automatic follow up action in respect of cases falling due from now onwards. Sufficient instructions in this regard are available vide standing order No. 378/2009 dated 29.7.2009

and amendment No.5110-5259/Record Branch/PHQ(AC-I), dated 27.6.2013 as well as other material in DOPT website. The concerned administrative staff should update themselves continuously in regard to the same.



**( S. VASUDEVA RAO ) IPS**  
Special Commissioner of Police,  
Welfare & Estate Oversight.

No. 3057-90/P.Sec/Spl. CP/Welfare & EO, Delhi, dated 14/07/2017

Copy to:-

1. All Special Commissioner of Police.
2. All Joint Commissioner of Police
3. All Addl. Commissioner of Police
4. SO to CP for favour of information.